

Express Mailing Label No. EK 327 849 964 US

PATENT APPLICATION
Docket No. 13768.158

UNITED STATES PATENT APPLICATION

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PUSHING RICH CONTENT INFORMATION TO MOBILE DEVICES

BACKGROUND OF THE INVENTION

1. The Field of the Invention

The present invention relates to providing content to mobile clients. More specifically, the present invention relates to methods, systems, and computer program products for customizing content based on one or more operating characteristics of a mobile client.

2. Background and Related Art

9 In past years, access to electronic content, such as email, Web pages, financial data,
10 sports information, etc., typically has occurred from either a home or office computer.
11 These home and office computers may be classified in two broad categories, laptop
12 computers and desktop computers. The selection between laptop and desktop generally
13 depends on the needs of a particular user. Where some level of portability is desirable,
14 laptop computers are the obvious choice. Otherwise, desktops are the usual selection
15 because laptops ordinarily command a price premium based on their relatively small size
16 when compared to desktops having comparable processing capabilities.

17 More recently, society in general has been placing an ever-increasing value on
18 mobile access to information. Heightened demand for content, both in business and
19 personal settings, has generated a need for content to be available immediately, from almost
20 anywhere at almost any hour. Therefore, access limited to laptop or desktop computing
21 systems presents a substantial detriment. One of the most significant drawbacks with
22 desktop computers is readily apparent: it is impractical if not impossible to carry a desktop
23 computer around as a user moves from one place to another. Thus, access to content via
24 desktop computer is limited to the location of the desktop computer.

1 While laptops ease the burden imposed by transporting a computer from one
2 physical location to another, they are only a relatively minor improvement in terms of
3 providing constant access to information. Among other things, (i) the size and bulk of
4 laptop computers preclude a user from carrying a laptop on his or her person; (ii) limited
5 battery life prohibits constant operation; (iii) boot time makes quick content access
6 impractical; and (iv) laptops usually are connected to a specific network, covering a
7 relatively small geographic area. In short, laptops provide a sensible solution for
8 intermittent access to content, but are ill-suited for constant mobile access.

9 In contrast, truly mobile devices, such as telephones, pagers, personal digital
10 assistants ("PDAs"), and the like, are easily placed in a purse or pocket, operate for many
11 hours by switching to a standby mode when not in use, require no boot time, and use
12 wireless protocols, covering large geographic areas, for communication. Initially, limited
13 processing and display capabilities constrained telephones and pagers to voice or small
14 amounts of text. While PDAs provided more processing and display characteristics, only
15 short-range, infrared, wireless connections were available. However, as the demand for
16 constant mobile access to information has become more pronounced, the once-separate
17 technologies of computers, telephones, pagers, PDAs, etc., are converging. For example,
18 the displays, processing, and memory of telephones and pagers are increasing, and PDAs are
19 supporting telephone- and pager-like communication links.

20 Nevertheless, the rapidly changing technology of mobile devices presents a number
21 of significant obstacles to providing constant mobile access to information. In particular, the
22 operating characteristics of mobile devices vary greatly. For example, various operating
23 systems, application software, and the like, may represent data differently, support different
24 data fields, and/or support different file types. Differences in hardware impose further

1 barriers in furnishing constant mobile access to information. In spite of the technology
2 convergence mentioned above, telephones typically have the least amount of display area,
3 followed by pagers. PDAs generally have more display, memory, and processor power than
4 either telephones or pagers, but these characteristics vary substantially from one PDA to
5 another.

6 Even for mobile devices having similar display, memory, and processor capabilities,
7 the assortment of communication links and software that are supported by mobile devices
8 often requires one device to be treated differently from another. As a result, content may
9 need to be tailored or customized for each specific device receiving or requesting content.
10 For example, an email delivered to a telephone may only include textual content based on
11 the display capabilities of the telephone, whereas the same message delivered to a laptop
12 computer may include the textual content and some attached multimedia content. Email
13 software on one telephone may support only certain data fields or file formats for
14 attachments, and may require an underlying data format that is different as compared to
15 other telephones. Similar issues exist for other types of content, such as Web pages,
16 financial data, sports information, meeting reminders, calendars, contacts, mailbox
17 summaries, configuration data, etc., due to the wide variety of operating characteristics
18 found in mobile devices.

19 While customizing content based on the device that will receive the content is
20 desirable, customization leads to problems of its own. For example, email servers often
21 operate at near capacity. Introducing the additional processing necessary to customize
22 content by device operating characteristics may degrade server performance beyond
23 tolerable limits. Furthermore, implementing the customization at an email server requires
24 changes to the email server for each new type of mobile device that becomes available.

1 Frequent changes to email server code imposes substantial coding and testing
2 responsibilities on developers, due to the already complex nature of email servers.
3 Moreover, already overburdened information systems staff are forced into essentially
4 constant upgrade cycles as developers release new software, especially for rapidly
5 advancing technologies like mobile devices. Other types of content servers suffer from
6 similar considerations.

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SUMMARY OF THE INVENTION

These and other problems with the prior art are overcome by the present invention, which is directed toward using a mobile gateway to customize content based on one or more operating characteristics of a mobile client. The mobile gateway includes content transforms based on the individual operating characteristics of the various mobile clients that are supported. Upon receiving content for a mobile client, the mobile gateway identifies the appropriate transform, transforms the content, and sends the transformed content to the mobile client.

The mobile gateway is not limited to processing any particular type of content and is not limited to any particular mobile clients or corresponding transforms. For example, the mobile gateway may transform email content, Web content, financial data, sports information, notifications, schedules, contacts, configuration data, etc. Transforms may be based on any relevant operating characteristic of a mobile client, such as processor, memory, display, communication link, application or operating software, etc.

As used in this application, "mobile client" should be interpreted broadly to include virtually any type of computing device, and is not necessarily limited to devices that are easily or conveniently moved. For example, mobile gateways may be cascaded, meaning that one mobile gateway may be a mobile client of another mobile gateway. Telephones, pagers, PDAs, and the like, are merely examples of mobile computing devices and should not be viewed as necessarily limiting the scope of the present invention. One aspect of the invention is the mobile gateway's ability to support new mobile devices as they become available without requiring changes to be made at the content server. As such, it is fully expected that a wide range of mobile devices will become available in the future and should be considered to fall within the meaning of mobile client. Furthermore, specific reference to

1 telephones, pagers, PDAs, and the like, should not be interpreted as excluding support for
2 other types of devices, such as laptops, desktops, etc. The mobile gateway is capable of
3 supporting a wide range of computing devices. Some mobile devices, however, may require
4 more substantial transforms than others.

5 The mobile gateway does not limit how content is requested and/or received. In
6 some circumstances, a client will request data through the mobile gateway and the
7 transformed content will be delivered to the mobile client as a result of the request. For
8 example, the mobile client may request Web content from the content source. Alternatively,
9 the mobile gateway may transform and deliver content that the mobile client has not
10 explicitly requested. For example, an email notification, change in stock price, or some
11 other event (likely based on criteria set by a user of a mobile client), may trigger the sending
12 of content to the mobile gateway.

13 The same content may be transformed for more than one mobile client. When
14 content is addressed to multiple mobile clients, the mobile gateway will identify the
15 appropriate transform for each mobile client, transform the content for each addressed
16 mobile client based on the identified transform, and deliver transformed content to each
17 mobile client. If two different mobile clients share similar operating characteristics, a single
18 transform may be used for both mobile clients.

19 Using the mobile gateway provides constant mobile access to content for a wide
20 variety of mobile clients. Whether the content is for a business traveler checking for
21 messages, family and friends exchanging personal information, the results or score of a
22 sporting event, changes in financial markets or investments, or some other purpose, the
23 mobile gateway provides mobile clients with continuous access to the content that is of
24 interest to them. In providing this access, no additional processing burdens are placed on the

1 content source. Furthermore, mobile clients are not dependent on the content source to
2 provide customized access based on the particular operating characteristics of each mobile
3 client. Customization need only be implemented at the mobile gateway.

4 Additional features and advantages of the invention will be set forth in the
5 description which follows, and in part will be obvious from the description, or may be
6 learned by the practice of the invention. The features and advantages of the invention may
7 be realized and obtained by means of the instruments and combinations particularly pointed
8 out in the appended claims. These and other features of the present invention will become
9 more fully apparent from the following description and appended claims, or may be learned
10 by the practice of the invention as set forth hereinafter.

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BRIEF DESCRIPTION OF THE DRAWINGS

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2 In order to describe the manner in which the above-recited and other advantages and
3 features of the invention can be obtained, a more particular description of the invention
4 briefly described above will be rendered by reference to specific embodiments thereof which
5 are illustrated in the appended drawings. Understanding that these drawings depict only
6 typical embodiments of the invention and are not therefore to be considered as limiting its
7 scope, the invention will be described and explained with additional specificity and detail
8 through the use of the accompanying drawings in which:

9 Figure 1 illustrates an exemplary system that provides a suitable operating
10 environment for the present invention;

11 Figure 2 is a block diagram showing an exemplary mobile gateway that transforms
12 email content for mobile clients;

13 Figure 3 is a block diagram showing an exemplary mobile gateway that transforms
14 table content for mobile clients;

15 Figure 4 is a block diagram showing an exemplary mobile gateway that transforms
16 Web content for mobile clients; and

17 Figures 5A and 5B depict an exemplary method for customizing content based on
18 one or more operating characteristics of a mobile client.

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DETAILED DESCRIPTION OF THE INVENTION

2 The present invention extends to methods, systems, and computer program products
3 for customizing content based on the operating characteristics of mobile clients. As noted
4 earlier, a mobile client's operating characteristics encompasses any consideration that is
5 relevant to a content source in providing the mobile client with content, including
6 communication link, differences in hardware or software, and the subjective interests of a
7 mobile client user. In other words, anything and everything between a content source and a
8 mobile client, including the source and client themselves, is within the meaning of an
9 operating characteristic. A mobile gateway receives the content and applies an appropriate
10 transform based on one or more operating characteristics of the mobile clients that will
11 receive the content. Using a mobile gateway allows for support of new mobile clients
12 without requiring modifications to the content server. Furthermore, the additional burdens
13 of customizing content for mobile clients are met by the mobile gateway, without imposing
14 additional processing overhead on the content server. Embodiments of the present invention
15 may comprise a special purpose or general purpose computer including various computer
16 hardware, as discussed in greater detail below.

17 Embodiments within the scope of the present invention also include
18 computer-readable media for carrying or having computer-executable instructions or data
19 structures stored thereon. Such computer-readable media can be any available media that
20 may be accessed by a general purpose or special purpose computer. By way of example,
21 and not limitation, such computer-readable media can comprise RAM, ROM, EEPROM,
22 CD-ROM or other optical disk storage, magnetic disk storage or other magnetic storage
23 devices, or any other medium which can be used to carry or store desired program code
24 means in the form of computer-executable instructions or data structures and which can be

1 accessed by a general purpose or special purpose computer. When information is
2 transferred or provided over a network or another communications connection (either
3 hardwired, wireless, or a combination of hardwired or wireless) to a computer, the computer
4 properly views the connection as a computer-readable medium. Thus, any such a
5 connection is properly termed a computer-readable medium. Combinations of the above
6 should also be included within the scope of computer-readable media. Computer-executable
7 instructions comprise, for example, instructions and data which cause a general purpose
8 computer, special purpose computer, or special purpose processing device to perform a
9 certain function or group of functions.

10 Figure 1 and the following discussion are intended to provide a brief, general
11 description of a suitable computing environment in which the invention may be
12 implemented. Although not required, the invention will be described in the general context
13 of computer-executable instructions, such as program modules, being executed by
14 computers in network environments. Generally, program modules include routines,
15 programs, objects, components, data structures, etc. that perform particular tasks or
16 implement particular abstract data types. Computer-executable instructions, associated data
17 structures, and program modules represent examples of the program code means for
18 executing steps of the methods disclosed herein. The particular sequence of such executable
19 instructions or associated data structures represent examples of corresponding acts for
20 implementing the functions described in such steps.

21 Those skilled in the art will appreciate that the invention may be practiced in
22 network computing environments with many types of computer system configurations,
23 including personal computers, hand-held devices, multi-processor systems, microprocessor-
24 based or programmable consumer electronics, network PCs, minicomputers, mainframe

1 computers, and the like. The invention may also be practiced in distributed computing
2 environments where tasks are performed by local and remote processing devices that are
3 linked (either by hardwired links, wireless links, or by a combination of hardwired or
4 wireless links) through a communications network. In a distributed computing environment,
5 program modules may be located in both local and remote memory storage devices.

6 With reference to Figure 1, an exemplary system for implementing the invention
7 includes a general purpose computing device in the form of a conventional computer 20,
8 including a processing unit 21, a system memory 22, and a system bus 23 that couples
9 various system components including the system memory 22 to the processing unit 21. The
10 system bus 23 may be any of several types of bus structures including a memory bus or
11 memory controller, a peripheral bus, and a local bus using any of a variety of bus
12 architectures. The system memory includes read only memory (ROM) 24 and random
13 access memory (RAM) 25. A basic input/output system (BIOS) 26, containing the basic
14 routines that help transfer information between elements within the computer 20, such as
15 during start-up, may be stored in ROM 24.

16 The computer 20 may also include a magnetic hard disk drive 27 for reading from
17 and writing to a magnetic hard disk 39, a magnetic disk drive 28 for reading from or writing
18 to a removable magnetic disk 29, and an optical disk drive 30 for reading from or writing to
19 removable optical disk 31 such as a CD-ROM or other optical media. The magnetic hard
20 disk drive 27, magnetic disk drive 28, and optical disk drive 30 are connected to the system
21 bus 23 by a hard disk drive interface 32, a magnetic disk drive-interface 33, and an optical
22 drive interface 34, respectively. The drives and their associated computer-readable media
23 provide nonvolatile storage of computer-executable instructions, data structures, program
24 modules and other data for the computer 20. Although the exemplary environment

1 described herein employs a magnetic hard disk 39, a removable magnetic disk 29 and a
2 removable optical disk 31, other types of computer readable media for storing data can be
3 used, including magnetic cassettes, flash memory cards, digital video disks, Bernoulli
4 cartridges, RAMs, ROMs, and the like.

5 Program code means comprising one or more program modules may be stored on the
6 hard disk 39, magnetic disk 29, optical disk 31, ROM 24 or RAM 25, including an operating
7 system 35, one or more application programs 36, other program modules 37, and program
8 data 38. A user may enter commands and information into the computer 20 through
9 keyboard 40, pointing device 42, or other input devices (not shown), such as a microphone,
10 joy stick, game pad, satellite dish, scanner, or the like. These and other input devices are
11 often connected to the processing unit 21 through a serial port interface 46 coupled to
12 system bus 23. Alternatively, the input devices may be connected by other interfaces, such
13 as a parallel port, a game port or a universal serial bus (USB). A monitor 47 or another
14 display device is also connected to system bus 23 via an interface, such as video adapter 48.
15 In addition to the monitor, personal computers typically include other peripheral output
16 devices (not shown), such as speakers and printers.

17 The computer 20 may operate in a networked environment using logical connections
18 to one or more remote computers, such as remote computers 49a and 49b. Remote
19 computers 49a and 49b may each be another personal computer, a server, a router, a network
20 PC, a peer device or other common network node, and typically include many or all of the
21 elements described above relative to the computer 20, although only memory storage
22 devices 50a and 50b and their associated application programs 36a and 36b have been
23 illustrated in Figure 1. The logical connections depicted in Figure 1 include a local area
24 network (LAN) 51 and a wide area network (WAN) 52 that are presented here by way of

1 example and not limitation. Such networking environments are commonplace in office-
2 wide or enterprise-wide computer networks, intranets and the Internet.

3 When used in a LAN networking environment, the computer 20 is connected to the
4 local network 51 through a network interface or adapter 53. When used in a WAN
5 networking environment, the computer 20 may include a modem 54, a wireless link, or other
6 means for establishing communications over the wide area network 52, such as the Internet.
7 The modem 54, which may be internal or external, is connected to the system bus 23 via the
8 serial port interface 46. In a networked environment, program modules depicted relative to
9 the computer 20, or portions thereof, may be stored in the remote memory storage device. It
10 will be appreciated that the network connections shown are exemplary and other means of
11 establishing communications over wide area network 52 may be used.

12 Figure 2 shows mobile gateway 250 customizing email content for various mobile
13 clients, such as phone 274, pager 276, and PDA 278. Email content may include various
14 mailbox summaries (e.g., inbox, sent, saved, etc.) and is but one example of the content that
15 may be customized by mobile gateway 250. Other examples include calendar data,
16 including daily schedules, contact data, task data, Web content, financial data, sports
17 information, notifications, etc. Similarly, notifications may represent a wide range of
18 content, including newly available email content, calendar or task reminders, changes in
19 financial data, such as a change in the value of a particular investment, current financial
20 data, such as current market conditions, and current or recent sports information, such as the
21 score or results of a sporting event. Those of skill in the art will further recognize that the
22 specifically enumerated types of content are not mutually exclusive. For example, sports
23 information may be delivered in the form of Web content. As used in this application,
24 therefore, the term "content" should be interpreted broadly to encompass all of the foregoing

1 examples as well as other content. No specific references to particular types of content
2 should be interpreted as necessarily limiting the present invention in any way, absent
3 explicit language to the contrary.

4 Content server 210 includes content store 230, storing data object 232. Inbox A 222,
5 inbox B 224, and inbox C 226 all refer to data object 232. As shown, only a single copy of
6 data object 232 exists at content server 210. This may occur when a single data object is
7 emailed to multiple recipients. Rather than storing the data object separately for each
8 recipient, content server 210 may store a single copy of the data object, and allow each
9 recipient's inbox to reference the single copy. Alternatively, content server 210 may store a
10 separate copy of the data object for each recipient. The present invention is not limited by
11 how content server 210 chooses to store a particular data object. Each of inbox A 222,
12 inbox B 224, and inbox C 226 is configured to notify recipients when a new email is
13 received, such as the one identified as data object 232. As a result, content server 210 uses
14 communication link 240 to send notifications of the newly received data object 232 to all
15 recipients through mobile gateway 250.

16 Mobile gateway 250 includes mobile client data 252 for associating the appropriate
17 transforms with each mobile client. Phone 274 is labeled with an "A" to indicate that it
18 corresponds to inbox A 222. Similarly, the label "B" next to pager 276 and the label "C"
19 next to PDA 278 indicate correspondence with inbox B 224 and inbox C 226, respectively.
20 Phone 274, pager 276, and PDA 278 communicate with mobile gateway 250 over
21 communication links 264, 266, and 268, respectively. When mobile gateway 250 receives
22 content for a mobile client, mobile client data 252 identifies the type of mobile client that
23 will receive the content and the transform associated with that mobile client. Mobile client
24 data 252 may be based on data received from mobile clients (such as may be present in the

1 headers of a hypertext transfer protocol or other type of request) or may be based on one or
2 more known operating characteristics of a particular mobile client. For example, transform
3 A 254 is associated with phone 274, transform B 256 is associated with pager 276, and
4 transform C 258 is associated with PDA 278.

5 The nature of transforms A 254, B 256, and C 258 depend on the operating
6 characteristics of the corresponding mobile clients. For example, resources such as
7 software, hardware, etc., are likely to vary between phone 274, pager 276, and PDA 278.
8 Software operating characteristics encompass a wide range of differences between the
9 operating systems and applications available at various mobile clients, including differences
10 in character sets, browser versions and extensions, evolving communication protocols, data
11 representations for strings or numbers, supported data fields or file types, mobile client
12 location, and the like. Furthermore, mobile gateways may offer a variety of services to
13 mobile clients. Over time, the services available to any particular mobile client are subject
14 to change. For example, a mobile client may drop an existing service or add a new service.
15 As part of changing some services, mobile clients may need to receive certain control or
16 configuration information. Transforms A 254, B 256, and C 258 may be used to customize
17 the control or configuration information for individual mobile clients. Likewise, hardware
18 operating characteristics, such as display area, processor speed, available memory, and
19 communication link also are likely to vary from one mobile client to another. For example,
20 phones often have the smallest display area, PDAs the largest, and pagers are somewhere in
21 between. To compensate, transform A 254 of mobile gateway 250 may reduce a received
22 data object to the minimal amount of display area possible. In an email notification context,
23 perhaps transform A 254 limits the subject line to 25 characters or less.

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1 However, the present invention is not limited by the actual or relative operating
2 characteristics of any particular mobile client. Those of skill in the art will recognize that a
3 wide variety of mobile devices are available and that many new varieties will become
4 available in the future. Furthermore, the actual format of content received by a mobile client
5 is not limited in the present invention. Rather, mobile gateway 250, along with transform A
6 254, transform B 256, and transform C 258 ensure that the content received by mobile
7 clients 274, 276, and 278 is appropriate for one or more operating characteristics of each
8 respective mobile client. As such, the term "operating characteristics" should be interpreted
9 broadly to account for any difference in the operation of one mobile client as compared to
10 another, including each of the foregoing examples.

11 Mobile gateway 250 also may request content from content server 210 on the behalf
12 of mobile clients. In the email context currently being described, after mobile client 274
13 receives a customized notification that data object 232 is available, mobile client 274 may
14 request retrieval of data object 232 through mobile gateway 250. After retrieving data
15 object 232 from content server 210, mobile gateway 250 will customize data object 232 for
16 one or more operating characteristics of mobile client 274 using transform A 254.

17 Note that content server 210 simply provides content in the usual manner, without
18 any regard for the operating characteristics of any mobile clients. Mobile gateway 250
19 shields content server 210 from having to know the operating characteristics of the mobile
20 clients. However, this does not mean that content server 210 is completely ignorant
21 regarding mobile clients 274, 276, and 278. For example, content server 210 may include
22 rules for determining the type of content that should be sent to mobile gateway 250. Based
23 on these rules, perhaps on a client-by-client basis, content server 210 may determine not to
24 send a large multimedia file to mobile client 274. Nevertheless, any processing performed

1 by content server 210 that may be specific to mobile clients, usually is minor in comparison
2 to the processing performed in customizing content based on the operating characteristics of
3 mobile clients, as exemplified by transform A 254, transform B 256, and transform C 258.

4 Figure 3 shows mobile gateway 350 customizing the contents of table 322 for mobile
5 clients, including phone 374, pager 376, PDA 378, and mobile gateway 379. Content server
6 310 includes content store 330 containing the table 322, which stores data object 332 and
7 subscriber data 328. Generally, table 322 stores information that is shared among several
8 users, such as calendar data, contact data, collaborative documents, policies and procedures,
9 discussion groups, etc. Subscriber data 328 may be used to identify the users who have
10 permission to access table 322, identify users who have expressed an interest in the contents
11 of table 322, or identify users who should receive a copy of data object 332.

12 Using communication link 340, mobile gateway 350 may be configured to receive
13 data object 332 along with a list of one or more intended recipients. Mobile gateway 350
14 examines mobile client data 352 to identify the mobile clients contained in the list, such as
15 phone 374, pager 376, PDA 378, and mobile gateway 379. In identifying the mobile clients
16 contained in the list, mobile gateway 350 also identifies the corresponding transform to be
17 used in customizing data object 332 based on one or more operating characteristics of the
18 mobile clients that will be sent data object 332. Transform A 354 corresponds to phone 374,
19 transform B 356 corresponds to pager 376, transform C 358 corresponds to PDA 378, and
20 transform D 359 corresponds to mobile gateway 379.

21 Those of skill in the art will recognize that one aspect of transform A 354, transform
22 B 356, transform C 358, and transform D 359, is to consider the communication links, 364,
23 366, 368, and 369, between mobile gateway 350 and mobile clients 374, 376, 378, and 379.
24 As used in this application, communication link should be interpreted broadly to include any

1 form or type of communication between a mobile client and a mobile gateway. For
2 example, communication links 364, 366, 368, and 369 may be implemented as
3 unidirectional communication links, pushing content to mobile clients through notifications,
4 or as bi-directional communication links. As such, mobile gateway 350 may implement a
5 wide variety of communication protocols, including wireless protocols to facilitate the
6 mobility of the mobile clients and wireline connection protocols. The wireless transport
7 protocol ("WTP") is an example of a protocol commonly used in wireless communication
8 and HTTP is an example of a protocol commonly used in wireline connections.
9 Furthermore, communication links 364, 366, 368, 369, and 340 may comprise one or more
10 communication protocols in combination with one another.

11 Although not shown, each transform may include a number of sub-transforms. For
12 example, the implementation of a particular communication protocol or encryption
13 technology may occur in a sub-transform. Where two or more mobile clients share the same
14 communication protocol, type of communication link, or encryption technology, the
15 corresponding transforms for those mobile clients may share the sub-transform that
16 implements the communication protocol, type of communication link, encryption
17 technology, etc.

18 Likewise, those of skill in the art will recognize that similar mobile clients may be
19 connected to mobile gateway 350 over distinct communication links. As described above,
20 the transforms for these similar mobile clients may be identical except for separate
21 sub-transforms implementing the communication link. The distinction between
22 sub-transform and transform is semantic only and described in this fashion only to indicate
23 that transforms may share processing where appropriate. Thus, any differentiation between
24 sub-transform and transform is completely arbitrary. A transform may comprise one or

1 more sub-transforms. Alternatively, a transform may be a combination of several
2 transforms and/or sub-transforms. As such, the term "transform" should be interpreted
3 broadly to include any number of transforms and/or sub-transforms, singly or in
4 combination, that may or may not be included within other transforms, either in whole or in
5 part.

6 By placing transforms A 354, B 356, C 358, and D 359, in mobile gateway 350,
7 content server 310 is not required to implement any of the communication protocols used in
8 communication links 364, 366, 368, and 369. Content server 310 need only support a single
9 communication protocol for exchanging content with mobile gateway 350 over
10 communication link 340. As a result, content server 310 is not burdened with supporting the
11 large number of communication protocols that may be needed for communicating with
12 mobile clients. Furthermore, new communication links may be implemented and old
13 communication links may be upgraded at mobile gateway 350 without significantly
14 impacting the operation of content server 310.

15 Mobile gateway 379 shows that a mobile gateway is another type of mobile client.
16 Cascading mobile gateways in this manner provides additional flexibility in a given
17 implementation for providing customized content to mobile clients. Like transforms A 354,
18 B 356, and C 358, transform D 359 customizes content for mobile gateway 379. For
19 example, transform D 359 may provide the data fields and representations that are supported
20 by mobile gateway 379, compress the content, and implement the protocol used over
21 communication link 369. Mobile gateway 379 operates like mobile gateway 350, and
22 includes transforms for the mobile clients it serves. For example, the transforms of mobile
23 gateway 379 may implement the protocols for communicating with the mobile clients of
24 mobile gateway 379, and may implement encryption to ensure secure communication.

1 Figure 4 shows mobile gateway 450 customizing Web content from Web server 410
2 for phone 474, pager 476, PDA 478, and other mobile clients. Web server 410 includes
3 content store 430 storing data object 432. Mobile gateway 450 and Web server 410
4 exchange content over communication link 440. When mobile gateway 450 receives data
5 object 432 in response to a request originating from one of phone 474, pager 476, or PDA
6 478, mobile client data 452 identifies the appropriate transform that must be performed to
7 customize data object 432 for the requesting mobile client. As noted previously, similar
8 mobile clients may share a single transform.

9 Upon receiving an appropriate request from PDA 478, mobile gateway 450 retrieves
10 data object 432 from content store 430 of Web server 410. Mobile client data 452 identifies
11 transform C 458 as the transform to be used in customizing data object 432 based on one or
12 more operating characteristics of PDA 478. All processing performed by transform C 458
13 need not be unique to PDA 478. For example, PDA 478 may communicate with mobile
14 gateway 450 over an encrypted communication link that also uses some form of data
15 compression. Pager 476 and phone 474 may use similar encryption and/or compression
16 technology. In this case, transform A 454, transform B 456, and transform C 458, may all
17 share a common implementation for encryption and data compression. Alternatively, a
18 different encryption and data compression implementation may be present for each mobile
19 client.

20 As indicated above, customizing data object 432 for phone 474, pager 476, and
21 PDA 478, may include a variety of transforms, based on the operating characteristics of each
22 mobile client. For example, phone 474, pager 476, and PDA 478 may have different
23 operating systems and/or application software. Data object 432 may include text, graphics,
24 markup, and multimedia content. Pager 476 and phone 474 may not include an MPEG

1 decoder for viewing the multimedia content or may not include sufficient memory,
2 processor capability, and display area for showing graphics. Pager 476 may support only
3 plain text. Communication link 464 for phone 474 may be ill-suited for transferring large
4 files, whereas communication link 466 for pager 476 and communication link 468 for PDA
5 478 may provide a greater bandwidth and packet size, allowing large files to be transferred
6 without significant concern. The display area for phone 474 may provide for a relatively
7 small number of characters when compared to the display area of PDA 478. Transforms A
8 454, B 456, and C 458 consider one or more of these operating characteristics and customize
9 data object 432 accordingly. Although phone 474, pager 476, and PDA 478, all request the
10 same data object 432, each may receive a transformed data object that differs from the
11 transformed data object received by the others.

12 Figures 5A and 5B depict an exemplary method of a mobile gateway customizing
13 content based on one or more operating characteristics of a mobile client. The step of
14 associating (510) content transforms with a mobile client includes the act of assigning (512)
15 content transforms to each mobile client. For example, a first transform may be assigned to
16 a first mobile client and a second transform may be assigned to a second mobile client.
17 Where a third mobile client is similar to the first mobile client, the first transform also may
18 be assigned to the third mobile client.

19 The step for producing (520) transformed content based on the transforms associated
20 with each mobile client may include the acts that follow. At 522, the mobile gateway
21 receives content from a content server, such as an email server, a Web server, or some other
22 type of content server. If decision block 524 determines the content is addressed to a list of
23 recipients, the content is addressed to each specific mobile client (528). With content
24 addressed to specific mobile clients, the content is altered (532) according to the transforms.

1 The act of encrypting (536) the transformed content is shown separately to suggest that
2 encryption, like other transform processing, may be shared among several otherwise distinct
3 transforms. Although not shown, an act of compressing transformed content may precede
4 the act of encrypting.

5 The step of providing (540) the transformed content to the mobile clients may
6 include an act of establishing (542) a communication link with each of the mobile clients
7 and an act of sending (544) the transformed content to each of the mobile clients. If an
8 implementation only provides one-way notifications to mobile clients, no further processing
9 is necessary. However, for implementations that include bi-directional communication,
10 processing may continue as follows. Decision block 546 shows the act of the mobile
11 gateway receiving a request for additional content from a mobile client, such as may occur
12 in response to a notification that a new email has been received. After receiving the request
13 from the mobile client, the mobile gateway performs the act of requesting (548) the content
14 from the content server. Whether or not mobile clients request additional content from the
15 content server, processing returns prior to block 522, where the mobile gateway waits for
16 content to be received from the content server.

17 The present invention may be embodied in other specific forms without departing
18 from its spirit or essential characteristics. The described embodiments are to be considered
19 in all respects only as illustrative and not restrictive. The scope of the invention is,
20 therefore, indicated by the appended claims rather than by the foregoing description. All
21 changes which come within the meaning and range of equivalency of the claims are to be
22 embraced within their scope.

23 What is claimed and desired to be secured by United States Letters Patent is:

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